## **UGVCL's innovation wins IUKAN Award**

On 13-Feb-2014, Uttar Gujarat Vij Company Limited won India Utility Knowledge and Networking Forum (IUKAN) - Best Utility Practice Award in Category: Innovations and Others in Power Distribution during the 2<sup>nd</sup> Annual IUKAN Conference 2014 organized at Le Meridian, New Delhi.

Shri Rajai Pillai, President of India Smart Grid Forum, presented the Award to UGVCL's Chief Engineer (P&P) Shri S. R. Patel and Executive Engineer (PPR&D) Shri R. B. Patel.



Chief Engineer (P&P) Shri S. R. Patel (centre) and Executive Engineer (PPR&D) Shri R. B. Patel (left) receiving the Award from Shri Rajai Pillai (right), President, India Smart Grid Forum

All awardees along with IUKAN hosts



The Award

The IUKAN Utility Best Practice Awards aim to recognize practical and innovative ways employed by utility operators, their business partners and stakeholders to drive improvements in systems and service delivery to end customers. It further aims to bring out a compendium of the best practices taken up by utilities and their partners in order to drive improvements in systems and service delivery.



IUKAN is a first-of-its-kind and unique multi-stakeholder and all-Utilities platform initiated by pManifold Business Solutions Pvt. Ltd., Nagpur (Maharashtra) to reconstruct sustainability in the Indian Utilities.

Eminent IUKAN Jury, which included Shri Prakash Kukde (Ex. Director, Tata Power and Ex. Technical Director, MSEB) and Shri Rajai Pillai (President, India Smart Grid Forum), evaluated the best practices of these participants on various parameters, such as Impact on Network and Service Improvement, Loss Reduction, Improvement in Business effectiveness and Inclusive and improved stakeholder engagement.

Pilot Advanced Transformer, an invention of UGVCL, is a unique concept of power management in rural sector in Gujarat, which can efficiently provide Single-phase power supply in farm houses after the eight-hour, three-phase power supply. Of the 19 participants in this category - Innovations and Others, three companies were nominated for the award, viz. Tata Power Delhi, Reliance Infra and UGVCL.

The Awards intend to bring a paradigm shift in the way a utility looks at its Grounds Team, which are the actual Asset / Wealth Manager for the utility, in the following categories:

- Customer Services and Complaint Management
- Metering Effectiveness and Smart Infrastructure
- Billing And Collection
- Operations, Maintenance and Asset Management
- Loss Reduction
- Vigilance and Theft Control
- People Management and Development
- Bid Management and Operations Takeover
- Audits, Compliances and MIS
- Innovations and Others

The 2nd Annual IUKAN Conference 2014 focused on complimenting the ongoing distribution reforms bottom up through two key targets. Power Distribution Utility Operators, Water Distribution Utility Operators, Solution and Service Providers as well as Consultants/Transaction Advisors across the country participated in the mega event with their innovations and inventions that intend to explore new horizons for the industry.

IUKAN, since its inception in 2013, has grown into a much appreciated platform for the stakeholders of Indian Utility sector to share operational challenges and best practices adopted by utility operators. This has created a robust online and offline knowledge network and has ensured learning, across emerging business models in the utility space namely Power Distribution Franchisees and Water 24/7 models.